Courier/ILL Newsletter | November 21, 2024

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Service Manual

2024-25 Scheduled Holidays & Closings

November Stats are due by Dec. 5

MALA Updates

Your Upcoming Holiday Closures through December Please make sure that you have reported of all of your Holidays Closures through December. Use the form on the website located here.

MALA will be closed for Thanksgiving Day and Friday (11/28 & 29). There will be no deliveries on those days.

Reminder: Inclement Weather Procedures

As we move into winter and inclement weather, just a reminder to report to MALA as soon as you know that your library will have a delayed opening or be closed for the day due to weather.

Use our Delivery Services Issues form online, located <u>here</u>. Please do not use the Scheduled Holidays and Closings form.

Do not call the MALA office or email specific staff members as the MALA office could be closed as well. Our online forms are accessible to MALA staff from home or wherever we have internet access, and are the best way to ensure that we can contact your courier to halt service.

Reporting Missed Deliveries

Please make sure that you report missed deliveries on our Delivery Services Issues form online, located here. Do not call the MALA office or email specific staff members. The online form is designed so that all staff members have access to it whether in the office or not. By reporting missed deliveries immediately, we are better able to inform Henry and make arrangements for a make-up delivery for your library.

December Meet and Greet Courier Meeting

Join Katrina High for the monthly Meet & Greet. Meet new librarians, share information and learn what's going on around the state.

Topic: Meet and Greet

Time: Wednesday, December 11, 2024 at 2:30 PM

Join Zoom Meeting:

https://us06web.zoom.us/j/84300066370?

pwd=WG0zUnd5aU1NWWNGQkVzSUZNWVMvZz09

Meeting ID: 843 0006 6370

Passcode: 164610

Upcoming MALAPro Webinars

Network, Learn, Grow.

December 2024 Readers' Advisory: Best Books of the Year and Wrapping up on Yearly Goals Lucy Donnelly, Readers' Services Specialist at Kansas City Public Library and Gregg Winsor, Johnson County Public LibraryWe'll be discussing the best books of the year as well as acknowledging goals we've completed in 2024. We'll discuss what sort of goals we should be aiming for in 2025.

Wednesday, December 4th at 10 a.m.

Free for MALAPro members! Non-members \$20 *Topic TBA*

Register here

Developing Volunteer Opportunities for Specialized Populations

Jessica Rico and Stephanie Tamayo, Plano Public Library

Wednesday, January 15th at 2 p.m.

Adapt and enhance your existing volunteer programs to respond to the needs of specialized populations. This can include justice-involved individuals, recently incarcerated, those living in halfway houses, sober living, or intellectually and developmentally disabled (IDD) individuals. Plano Public Library will discuss its volunteer program for neurodiverse and IDD individuals including volunteer needs, staff training, and assessing program outcomes to improve library services.

Register here

MALAPro 2024-25 Membership

Network. Learn. Grow.

MALAPro is our annual membership program that houses all of MALA's online professional development opportunities. MALAPro offers you discounted rates to attend 20+ live webinars annually, as well as two FREE preselected networking webinars each year. Additionally, members have access to past webinars for free through MALAPro's Niche Academy library.

Purchase your Membership here

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